MANIPUR GAZETTE

E X T R A O R D I N A R Y
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OFFICE OF THE
LAMSANG MUNICIPAL COUNCIL
LAMSANG, IMPHAL WEST, MANIPUR-795146

N O T I F I C A T I O N

Lamsang, the 6th October, 2025

No.9/1/2025-LSMC: The service level benchmark for Lamsang Municipal Council regarding the standards of deliveries of essential services such as water supply, sanitation, solid waste management and storm water drainage for the years 2020-21,2021-22,2022-23,2023-24 and 2024-25 is hereby notified to the general public, enclosed herewith as Annexure-I.

SHYAM LIMBU,
Executive Officer,
Lamsang Municipal Council.

Annexure-I

Service Level Benchmarks for Lamsang Municipal Council								
Sl. No.	Indicators	MoHUA Benchmark	Service Level Benchmarks					
			Status 2020-21	Status 2021-22	Status 2022-23	Status 2023-24	Status 2024-25	Target 2025-26
Water Supply Services								
1	Coverage of Water Supply Connection	100%	15%	18%	19%	20%	20%	100%
2	Per Capita supply of water	135lpcd	70 lpcd	70 lpcd	70 lpcd	70 lpcd	70 lpcd	70 lpcd
3	Extent of metering water supply connection	100%	0%	0%	0%	0%	0%	5%
4	Extent of Non-Revenue Water (NRW)	20%	20%	20%	20%	20%	20%	20%
5	Continuity of Water Supply	24 hours	1 hours	1 hours	1 hours	1 hours	1 hours	1 hours
6	Quality of water supply	100%	100%	100%	100%	100%	100%	100%
7	Efficiency in redressal of customers complaints	80%	100%	100%	100%	100%	100%	100%
8	Cost Recovery in water supply services	100%	10%	20%	20%	30%	30%	60%
9	Efficiency in collection of water supply related charges	90%	20%	20%	20%	20%	20%	60%
Sanitation								
1	Efficiency in collection of waste water charges	100%	0%	0%	0%	0%	0%	4%
2	Coverage of waste water network services	100%	0%	0%	0%	0%	0%	4%
3	Extent of cost recovery in waste water management	100%	0%	0%	0%	0%	0%	4%
4	Coverage of toilets	100%	70%	70%	70%	70%	70%	80%
5	Collection efficiency of waste water network	100%	0%	0%	0%	0%	0%	4%
6	Adequacy of waste water treatment capacity	100%	0%	0%	0%	0%	0%	4%
7	Quality of waste water treatment	100%	0%	0%	0%	0%	0%	4%
8	Extent of reuse and recycling of waste water	20%	0%	0%	0%	0%	0%	4%
9	Efficiency in redressal of customer complaints	80%	0%	0%	0%	0%	0%	4%

Solid Waste Management								
1	Extent of Municipal Solid Waste recovered	80%	0%	0%	10%	15%	25%	30%
2	Household level coverage of solid waste management	100%	30%	30%	45%	60%	90%	100%
3	Extent of cost recovery in SWM services	100%	20%	30%	40%	60%	70%	80%
4	Efficiency of collection of Municipal solid waste	100%	60%	60%	65%	65%	75%	85%
5	Extent of segregation of Municipal Solid waste	100%	20%	20%	40%	55%	75%	85%
6	Extent of scientific disposal of Municipal solid waste	100%	40%	40%	40%	45%	50%	60%
7	Efficiency in collection of SWM related user charges	90%	20%	20%	35%	65%	75%	80%
8	Efficiency in redressal of customer complaints	80%	30%	45%	50%	60%	65%	75%
Storm Water Drainage								
1	Coverage of Storm water drainage network	100%	25%	25%	25%	25%	25%	30%
2	Incidence of water logging	0%	0%	0%	0%	0%	0%	0%

SHYAM LIMBU,
Executive Officer,
Lamsang Municipal Council.

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