MANIPUR GAZETTE

E X T R A O R D I N A R Y

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OFFICE OF THE
YAIRIPOK MUNICIPAL COUNCIL: MANIPUR

N O T I F I C A T I O N

Yairipok, the 16th August, 2025

No. 19/2/2025-YMC(XVFC): This is to notify that the Service Level Benchmark of Yairipok Municipal Council for the maintaining the standards of deliverance in basic essential service such as water supply, sewerage, solid waste management and storm water drainage for the year 2020-2021, 2021-2022, 2022-2023 & 2023-2024 is hereby approved for published for information to general public as given in the Annexure-I.

SOUBAM NIRANJIT SINGH,
Executive Officer,
Yairipok Municipal Council.

ANNEXURE - I

SERVICE LEVEL BENCHMARKS FOR YAIRIPOK MUNICIPAL COUNCIL

i. Water Supply Services								
Sl. No.	**Indicator**	**MoHUA Benchmark**	**Actual Indicator 2020-21**	**Actual Indicator 2021-22**	**Actual Indicator 2022-23**	**Actual Indicator 2023-24**	**Actual Indicator 2024-25**	**Target 2025-26**
1	Extent of non-revenue water (NRW)	20%	33	33	30	28	26	20
2	Efficiency in redressal of customer complaints	80%	60	80	80	80	80	80
3	Cost recovery in water supply service	100%	35	35	40	45	45	100
4	Extent of metering of water connections	100%	nil	nil	nil	nil	nil	nil
5	Continuity of Water Supply	24 hours	48 hr	48 hr	48 hr	48 hr	48 hr	48 hr
6	Efficiency in collection of water supply-related charges	90%	40	40	45	45	48	90
7	Per capita supply of water(lpcd)	70 lpcd	70lpcd	70lpcd	70lpcd	70lpcd	70lpcd	70lpcd
8	Quality of water supplied	100%	100%	100%	100%	100%	100%	100%
9	Coverage of water supply connections in %	100%	35	38	38	40	49	100

ii. Sewage Management (Sewerage and Sanitation)								
1	Efficiency in collection of waste water charges	90%	0	0	0	0	0	0
2	Coverage of waste water network services	100%	0	0	0	0	0	0
3	Extent of cost recovery in waste water management	100%	0	0	0	0	0	0
4	Coverage of toilets	100%	0	0	0	0	0	0
5	Collection efficiency of waste water network	100%	0	0	0	0	0	0
6	Adequacy of waste water treatment capacity	100%	0	0	0	0	0	0
7	Quality of waste water treatment	100%	0	0	0	0	0	0
8	Extent of reuse and recycling of waste water	20%	0	0	0	0	0	0

9	Efficiency in redressal of customer complaints	80%	0	0	0	0	0	0

iii. Solid Waste Management								
1	Extent of municipal solid waste recovered	80%	5	15	20	25	30	60
2	Household level coverage of solid waste management services	100%	35	40	50	60	70	100
3	Extent of cost recovery in SWM services	100%	30	40	40	45	50	100
4	Efficiency of collection of municipal solid waste	100%	40	45	50	60	70	100
5	Extent of segregation of municipal solid waste	100%	10	20	30	40	50	100
6	Extent of scientific disposal of municipal solid waste	100%	0	0	0	10	20	50
7	Efficiency of collection of SWM related user charges	90%	20	25	40	45	65	100
8	Efficiency in redressal of customer complaints	80%	30	35	40	50	65	100

iv. Storm Water Drainage								
1	Coverage of Storm Water Drainage Network	100%	25	30	40	40	45	100
2	Incidence of water logging	0%	20	15	10	5	5	0
1	Coverage of Water supply (24X7) in all Public/Community Toilets	24 Hrs	24 hrs	24 hrs	24 hrs	24 hrs	24 hrs	24 hrs
2	Percentage of waste being processed Scientifically	100%	0	0	0	0	0	20

SOUBAM NIRANJIT SINGH,
Executive Officer,
Yairipok Municipal Council.

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