MANIPUR GAZETTE

E X T R A O R D I N A R Y
PUBLISHED BY AUTHORITY

No. 148 Imphal, Thursday, October 16, 2025 (Asvina 24, 1947)

OFFICE OF THE
JIRIBAM MUNICIPAL COUNCIL,
JIRIBAM, MANIPUR

N O T I F I C A T I O N

Jiribam, the 8th August, 2025

No.103/JMC/15th FCA/2020 : In pursuance to Council's Resolution No. 5 dated 5th August, 2025, it is, hereby, notified that the Jiribam Municipal Council has published Service Level Benchmark for maintaining the standard of deliveries in basic essential services such as water supply, sewerage, solid waste management and storm water drainage for the fiscal year 2025-26 and is published for information to general public as given in Annexure I.

MOIRANGTHEM SURJIT SINGH,
Executive Officer,
Jiribam Municipal Council,
Jiribam, Manipur.

Annexure I

Service Level Benchmarks, Jiribam Municipal Council, Manipur.								
S. No.	**Indicators**	**MoHUA Benchmark**	**Service Level Benchmarks**					
			Status 2020-21	**Status 2021-22**	**Status 2022-23**	**Status 2023-24**	**Status 2024-25**	**Target 2025-26**
Water Supply Services								
1	Coverage of water supply connections	**100%**	40	75	75	75	75	80
2	Per capita supply of water	**135 lpcd**	70	70	70	70	70	70
3	Extent of metering of water connections	**100%**	0	0	0	0	0	10
4	Extent of Non-Revenue Water (NRW)	**20%**	10	5	5	5	5	4
5	Continuity of water supply	**24 hours**	3	2	2	2	2	2
6	Quality of water supplied	**100%**	100	100	100	100	100	100
7	Efficiency in redressal of customer complaints	**80%**	40	80	80	80	80	80
8	Cost recovery in water supply services	**100%**	30	40	40	40	40	50
9	Efficiency in collection of water supply related charges	**90%**	30	65	65	65	65	67
Sewage management (Sewerage and Sanitation)								
1	Coverage of toilets	**100%**	100	100	100	100	100	100
2	Coverage of sewage network services	**100%**	0	0	0	0	0	0
3	Collection efficiency of the sewage network	**100%**	0	0	0	0	0	0
4	Adequacy of sewage treatment capacity	**100%**	0	0	0	0	0	0
5	Quality of sewage treatment	**100%**	0	0	0	0	0	0
6	Extent of reuse and recycling of sewage	**20%**	0	0	0	0	0	0
7	Efficiency in redressal of customer complaints	**80%**	0	0	0	0	0	0
8	Extent of cost recovery in sewage management	**100%**	0	0	0	0	0	0
9	Efficiency in collection of sewerage charges	**90%**	0	0	0	0	0	0

Solid Waste Management								
1	Household level coverage of Solid Waste Management services	**100%**	100	85	85	86	86	100
2	Efficiency of collection of municipal solid waste	**100%**	50	50	50	50	50	75
3	Extent of segregation of municipal solid waste	**100%**	60	60	60	65	75	80
4	Extent of municipal solid waste recovered	**80%**	30	30	30	30	30	75
5	Extent of scientific disposal of municipal solid waste	**100%**	40	40	40	40	40	43
6	Efficiency in redressal of customer complaints	**80%**	90	90	90	90	90	90
7	Extent of cost recovery in SWM services	**100%**	25	25	25	25	27	30
8	Efficiency in collection of SWM charges	**90%**	30	30	30	30	65	75
Storm Water Drainage								
1	Coverage of Storm water drainage network	**100%**	40	41	41	41	41	45
2	Incidence of water logging / flooding	**0%**	10	10	10	10	10	10

Printed at and Published by the Directorate of Printing & Stationery, Government of Manipur.

Digitally signed by
Thingbaijam Binodkumar Singh
Date: 16-10-2025 17:47:26