MANIPUR GAZETTE

E X T R A O R D I N A R Y
PUBLISHED BY AUTHORITY

No. 162 **Imphal, Friday, October 24, 2025** **(Kartika 2, 1947)**

OFFICE OF THE
MAYANG IMPHAL MUNICIPAL COUNCIL
MAYANG IMPHAL-MANIPUR

N O T I F I C A T I O N

Mayang Imphal, the 20th August, 2025

No. 2/5/SLB/MIMC-2025: In pursuance of Resolution No. 2(Two) of the Council Meeting held on 18/08/2025 the Mayang Imphal Municipal Council hereby published the Service Level Benchmarks relating to Basic Urban Services such as Water Supply, Sewerage, Solid Waste Management and Storm Water Drainage for the years 2020-21 to 2025-26 for information to general public as given in the enclosed **Annexure - I**.

N. ANITA DEVI,
Sr. Chief Executive Officer,
Mayang Imphal Municipal Council.

Annexure – I

SERVICE LEVEL BENCHMARK IN RESPECT OF MAYANG IMPHAL MUNICIPAL COUNCIL								
Sl. No.	**Indicator**	**MoHUA Benchmark**	**Actual Indicator 2020-21**	**Actual Indicator 2021-22**	**Actual Indicator 2022-23**	**Actual Indicator 2023-24**	**Actual Indicator 2024-25**	**Target Indicator 2025-26**
I. Water Supply Services								
1	Coverage of water supply connections	100%	50%	60%	60%	60%	70%	80%
2	Per capita supply of water	135 lpcd	70 lpcd	70 lpcd	70 lpcd	70 lpcd	70 lpcd	100 lpcd
3	Extent of metering of water connections	100%	0	0	0	0	0	0
4	Extent of non-revenue supplied (NRW)	20%	20%	20%	20%	20%	20%	20%
5	Continuity of water supply	24 hrs	2 hrs	2 hrs	4 hrs	4 hrs	4 hrs	5hrs
6	Quality of water supply	100%	60%	60%	80%	80%	100%	100%
7	Efficiency in redressal of customer complaints	80%	50%	60%	80%	80%	100%	100%
8	Cost recovery in water supply services	100%	30%	30%	50%	50%	60%	60%
9	Efficiency in collection of water supply related charges	100%	20%	30%	50%	50%	60%	60%
II. Sewerage/Sanitation								
1	Efficiency in collection of waste water charges	100%	0%	0%	0%	0%	0%	5%
2	Coverage of waste water network services	100%	0%	0%	0%	0%	0%	5%
3	Extent of cost recovery in waste water management	100%	0%	0%	0%	0%	0%	5%
4	Coverage of Toilets	100%	0%	0%	0%	0%	0%	5%
5	Collection efficiency of waste water network	100%	0%	0%	0%	0%	0%	5%
6	Adequacy of waste water treatment capacity	100%	0%	0%	0%	0%	0%	5%
7	Quality of waste water treatment	100%	0%	0%	0%	0%	0%	5%
8	Extent of reuse and recycling of waste water	20%	0%	0%	0%	0%	0%	5%
9	Efficiency in redressal of customer complaints	80%	0%	0%	0%	0%	0%	5%
III. Solid Waste Management								
1	Household level coverage of solid waste management services	100%	20%	40%	60%	80%	85%	100%
2	Efficiency of collection of Municipal Solid Waste	100%	20%	30%	40%	60%	80%	100%
3	Extent of segregation of municipal solid waste	100%	20%	40%	50%	60%	80%	100%
4	Extent of municipal solid waste recovered	80%	10%	30%	40%	50%	50%	80%
5	Extent of scientific disposal of municipal solid waste	100%	0%	5%	15%	20%	25%	100%
6	Efficiency in redressal of customer complaints	80%	30%	40%	50%	50%	70%	80%
7	Extent of cost recovery in SWM services	100%	20%	20%	30%	50%	60%	100%
8	Efficiency in collection of SWM related user charges	90%	20%	30%	40%	50%	60%	90%

IV. Storm Water Drainage								
1	Coverage of storm water drainage network	100%	15%	18%	20%	25%	25%	40%
2	Incidence of water logging/flooding	0%	20%	18%	15%	12%	10%	0%

N. ANITA DEVI,
Sr. Chief Executive Officer,
Mayang Imphal Municipal Council.

Printed at and Published by the Directorate of Printing & Stationery, Government of Manipur.

Digitally signed by
Thingbaijam Binodkumar Singh
Date: 24-10-2025 14:48:51